



KEEPING OUR GUESTS  
AND TEAM MEMBERS  
SAFE

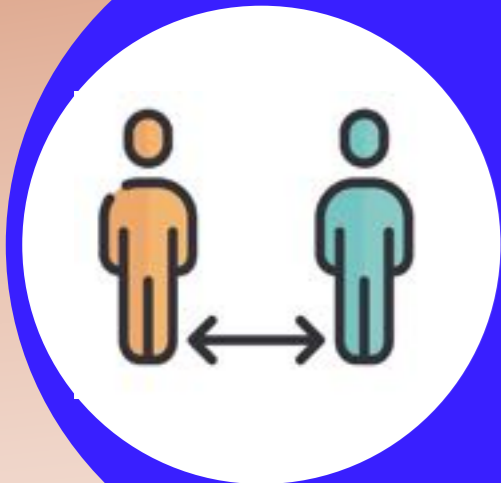
## HAND WASHING AND SANITIZING



Disinfecting wipes that are effective against COVID-19 are available near shopping carts and hand baskets. Used carts and baskets are segregated and handles sanitized between each use.

Since hand sanitizer is in very limited supply, a hand washing station with running hot and cold water, soap and paper towels are available for customers in our Wine Department. Payment portals, pens and styluses are disinfected after each use. High-contact surfaces, employee break rooms and restrooms are disinfected frequently throughout the day.

## SOCIAL DISTANCING



Signs are posted at the entrances reminding employees, customers and vendors to practice Social Distancing in the Market. Markers on the floor at six-foot intervals show Social Distancing increments in high-traffic areas including areas where lines form.

## PROTECTIVE BARRIERS



Protective barriers between customers and team members offer another layer of protection. Protective shields are located at each check stand and in our Peets Coffee and Deli Department. Surf Market team members are wearing masks and gloves throughout the entire store.

## LOCAL SENIOR REWARDS



Our Local Senior Rewards 10% discount program has been expanded from two days a week to seven days a week. This extension of our reward program offers seniors maximum flexibility for shopping as their schedules permit. Days and times shoppers can expect the Market to be less busy are as follows: Tuesdays, Wednesdays and Sundays are generally slower days. Seven days a week, shoppers can expect the Market to be less crowded between 7:30 AM – 10:00 AM and from 6:30 PM – 8:00 PM.

## LET US SERVE YOU



Our Surf Market Team Members have shifted to a full service model in our deli and coffee bar. Drip coffee and tea and all sandwich orders will be managed by our team.

# What you can do to help.

- Do not enter the store if you are experiencing any symptoms of COVID-19: fever, cough, or shortness of breath.
- Honor the 6-foot rule of appropriate social distancing whenever possible.
- Please shop as individuals, not as couples or families during this time.
- Wear a mask to protect yourself and others while in the store.
- Wash/sanitize your hands before entering store.

## STAY IN TOUCH



Surf Market  surfmarketgualala

[www.surfsuper.com](http://www.surfsuper.com)



## COVID-19 Safety Measures

Thank you for your understanding during this challenging time.

Gratitude, kindness and patience with our team members is appreciated.

We are making changes daily, hourly and to the minute to offer a safe shopping experience, well stocked departments and our high standard of excellent customer service.